



Calhoun County Consolidated Dispatch Authority

Serving Our Community One Call at a Time

CALHOUN COUNTY CONSOLIDATED DISPATCH AUTHORITY

Governing Board of Directors

May 9, at 2:30 p.m.

Video conference via Zoom

The meeting was called to order by Chairperson Jim Blocker at 2:33 P.M.

ROLL CALL:

Directors Present:

Jim Blocker, Chairperson
Steve Frisbie, County Board of Commissioners
Kristin Blood, City of Battle Creek (Seat #2),
Jim Coleman, Michigan State Police, Home office
Ken Snyder, City of Albion
Ryan Harvey, Township Association
Marty Uldriks, Area Metropolitan Services Agency

Directors Excused:

James Schwartz, City of Marshall
Steve Hinkley, Vice-Chair

Others Present:

Rich Feole, CCCDA
Kim Grafton, CCCDA
Kate Chism, CCCDA

AGENDA APPROVAL

A motion was made by Kristin Blood to approve the May 11, 2021 CCCDA Governing Board agenda. The motion was seconded by Steve Frisbie.

All were in favor.
Motion was approved.

MEETING MINUTES

A motion was made by Ken Snyder to accept the March 9, 2021, CCCDA Governing Board minutes. The motion was seconded by Kristin Blood.

All were in favor.
Motion was approved.



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PUBLIC COMMENT

No public comment was provided.

CONSENT AGENDA

The following items were listed on the Board's consent agenda:

1. Excuse Absent Board Members
2. Check Register: March 1-April 30
3. Year-to-Date Budget Performance Reports
4. 2021 Year-to-Date Statistics
5. Quality Assurance Reports
6. General Correspondence

A motion was made by Steve Frisbie to approve the May 11, 2021 Consent Agenda. The motion was seconded by Ken Snyder.

All were in favor.

Motion was approved.

EXECUTIVE DIRECTOR'S REPORT

1. Awards Program- There was great attendance both virtually and in person for this year's awards program.
2. Battle Creek Commission- A proclamation was made by Commissioner Blood, naming April 2021 as Telecommunicator Appreciation month.
3. Phone Outage- The 9-1-1 lines were not affected. It was only an outage in the non-emergency and administrative phone lines. There was a programming issue caused by the difference between seven digit versus ten digit phone numbers. It was thought to be an IP issue with AT&T's server. The issue has been resolved and hopefully there will not be any further issues. A question was raised by Kristin Blood if 9-1-1 ever go down and how that is handled. Rich Feole answered stating that yes, it has happened. He stated that fortunately it doesn't happen often and when it does, there are several back up plans in place to work around the outage.
4. Smart 9-1-1- The state will no longer going to be funding this program. The funding will no fall on individual PSAPS to fund the program. It would cost CCCDA around \$10,000 to \$12,000 annually to keep this program going. This is not something that was budgeted for. Grants are being sought out, but at this time the program will be discontinued until funding can be made available.

A question was asked by Jim Blocker about what will happen to those people who are signed up with Smart 9-1-1. Both Kim Grafton and Rich Feole gave answers. Smart 9-1-1 is not a searchable



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database. CCCDA would not be able to send out any notification to individual users. Those who are using the program will still be able to use it in areas to do pay to utilize the application. CCCDA will be able to use social media to advertise the end date of the Smart 9-1-1 in Calhoun County.

OLD BUSINESS

None

NEW BUSINESS

1. Director position vacancy- Rich Feole stated that he has been thinking about this for some time, but the final decision has been made quite recently. He went on to state he feels the agency is in a very good place and has a strong staff in place that is able to take the reigns and will be able to do a great job. Rich Feole stated he is willing to be here through the transition period and also wants to make sure he is here so that Kim Grafton is able to be off on her previously scheduled time off.

Jim Blocker asked Rich Feole what he sees the futures issues/changes to be. Rich Feole stated funding will be a big issue. The surcharge issue was defeated on the ballot, but this year many of the agencies who receive calls for service invoices are struggling. The CAD system is currently working ok, but it is eight years old and will need to be replaced in the coming years. There is pressure from fire departments to move the radio systems to an 800 radio system. It would be an expensive project. The physical center is in good shape, more storage would always be useful.

Jim Blocker asked for any interest in volunteering for a search committee. Steve Frisbie and Ken Snyder volunteered. Steve Hinkley had previously volunteer. Jim Blocker would like to start the process by June and have it wrapped up by the end of July, beginning of August.

Current job description and parts of the old hiring process to be sent to the search committee to start the process. Jim Blocker asked each board member to come up with three questions which pertain to the area they represent on the board.

PUBLIC COMMENTS

No public comments were provided.

Board Comments

No board comments were provided.

ADJOURNMENT

Meeting was adjourned at 3:00 P.M.